



SIMIAN SKILL FZ - LLC

INTERSCAFF FOR SECURITY TRAINING LLC

Quality Policy

Quality Policy Statement

(Quality "ISO 9001:2015 Standard)

SIMIAN SKILL & INTERSCAFF FOR SECURITY TRAINING Management is committed to provide quality trainings to enhance technical, practical and occupational skills of the customers / personnel with the aim of enhancing their satisfaction.

Management is committed to adopt management principles; customer focus, team approach, process based approach, continual improvement, having reliable service providers to ensure that personnel objective of attending training is met consistently all the times.

Simian Skill Vision: To take on challenged, provide a professional service in complete sincerity and transparency, achieve success and help your business grow.

Simian Skill Mission: To help our clients maximize their customer lifetime value and increase their competitive advantage by helping drive productivity and efficiency while delivering measurable results.

Quality policy is achieved by:

- Understand customer requirements thoroughly and properly. Developing effective relationship with customers & service providers.
- Adopt quality management system in line with the requirements of ISO 9001:2015 Standard to operate the business.
- Adopt customer focus, leadership, engagement of people, process approach, improvement, evidence-based decision making and relationship management principles to operate and continually improve the effectiveness of quality management system.
- Adopt risk based management system that focuses on internal & external risk elements to ensure that business and customer requirements are met consistently
- Enhance employees competence by providing effective training
- Comply with all applicable regulatory and other requirements.
- Establish and strive to achieve measurable objectives to demonstrate the commitment to continually improve the effectiveness of quality management system.
- Provide appropriate resources to employees to deliver quality products/services.
- Ensuring employee is committed to implement the management system effectively
- Review Quality Policy periodically to ensure that it remains relevant and appropriate to the organization.
- Continually improve the effectiveness of management system in line with the requirements of ISO 9001:2015 Standard.
- Adhering to the requirements of CISRS, CITB, PASMA training centers.
- Employing competent employees (trainers) to manage and conduct the training process

IAN FYALL

Managing Director

25.09.2016



Lets pledge for preventing the pollution to the environment, preserving the natural resources, providing the risk free working environment